

## CHANNEL VIEW PATIENT PARTICIPATION GROUP

9<sup>th</sup> Meeting held at 7pm. Chudleigh Surgery 15<sup>th</sup> February 2017

Present: Helen Peirce (Chair), Dr Paul Raby, Claire Conway, Frank Bond (Secretary), Bill Stanyon, Laura Stanyon, Dominic Geldard, Martin Spearman, Barry Stevens and Bob Naish from the Den PPG.

**1.0 Apologies** were received from: Stewart Sapp, Janette Bird, and Sue Hedley.

**2.0** Helen **welcomed** Dr. Raby to the meeting.

Dr Raby spoke and was able to answer questions on the improvements in patient care brought about by the new model of care. The daily meetings at the Teignmouth “Hub” by the multi disciplinary team provided a joined up approach for the area which encompassed the Intermediary Care team, and all the care resources available in the community.

**3.0 Minutes of previous meeting** were accepted with one amendment to the actions.

### Continuing Actions:

Claire and Helen will look at adding PPG information to Newsletters, and prescriptions.

All other actions cleared.

**4.0 Improving Representation from all Patient demographics.**

**NAPP:** the NAPP membership documentation is currently held by Janette.

**5.0 Communications**

Email: [channelview.ppg@nhs.net](mailto:channelview.ppg@nhs.net)

Healthwatch, NAPP, Patient Association. and CCG circulations are on email server.

Link to Email Server: <https://portal.nhs.net/>

**6.0 Networking with other groups**

**Local PPGs.** We were pleased to welcome Bob Naish from the Teignmouth Medical practice PPG and Teignmouth League of Friends. The group discussed the need for a local “town” group with a proposal that all those practices with PPGs should meet say every six months. The group could include the League of Friends concept, which has provided valuable funding for the hospital and community health locally. Bob made the point that previous meetings had involved more people including medical professionals.

**Action:** All members to encourage their contacts to consider the possibility of such a meeting by September.

## **Next Weeks Coastal Engagement Meeting Wednesday 22<sup>nd</sup> 0930 at Teignmouth Pavilions**

The group had heard how local patients had received better care, with the 12 hour a day MIU at Dawlish, with radiography available each afternoon, together with early patient transfers from the district hospitals, and the ability of the MDT to arrange intermediate care, and support from both volunteers and professionals in the community. The group had heard about the short film which features this new model of care. Making this film available was one of the actions from the previous Coastal Locality Engagement Meeting. This is now available on the SD&T CCG website. The following link is to the full version:

<http://www.southdevonandtorbayccg.nhs.uk/your-area/coastal/Pages/default.aspx>

**Action:** Helen and Martin agreed to attend the meeting next week.

Other actions from that meeting are related to the progress of items proposed in the new model of care; the Provision of Rehabilitation beds, An establishment of a long term conditions clinic (LTC) and how the outcomes from the new model of care would be measured against the previous system. There are a number of papers on this which have been copied to our email server in advance of that meeting.

Bill Stanyon brought to the meeting an article published in the Mid Devon Advertiser by David Halpin FRCS, where he discusses how fundamental are SD&T CCGs current proposals to substitute care in Community Hospitals with 'care at home'. The group went on to discuss the financial problems and the concern over the recently proposed additional loss of "beds" in the main Torbay hospital itself, at the same time of reports of excessive waiting times for admissions, and of postponed operations.

### **7.0 Feedback on current issues from Practice and Patients**

Dominic asked if any issues had been raised by patients since the previous meeting. Claire was able to report that none had been received.

It was noted that plugs and sockets were located in reach of children in the waiting room areas. Claire agreed to obtain H&S guidance on how best these should be safeguarded.

### **8.0 Forward Planning and 9.0 AOB**

There are a number of publications and ongoing surveys, and Frank mentioned those listed in the Healthwatch publications to include Young People and Mental Health, and that of the Integrated Childrens Services, and the End of Life experience survey. Helen highlighted the Acute Services Review which has just been issued by the CCG as a stakeholders briefing paper. It was proposed that Barry would register to attend the discussion event relating to this review at the Methodist & URC Church Newton Abbot on 21<sup>st</sup> March 10 am.

**Date of Next PPG Meeting: 7 pm 29<sup>th</sup> March 2017 at Channel View Surgery.**